

New DWP postal addresses

DWP is modernising how it receives and processes post by gradually transforming the department's paper led system to a modern, digital solution. This transformation has resulted in changes to office postal addresses and new details are provided to ensure that any correspondence is correctly addressed.

Please note that these addresses are not intended for sending items by courier post. If you wish to send items by courier please contact the receiving office to discuss options.

Selecting the correct correspondence address for offices using the service

There are two annexes showing details of office addresses.

Annex A contains details of the most recent offices transferring to this modernised service, scheduled from November 2015 to Summer 2016. Please use their new address on/after the "from date" shown within the annex. The following businesses are involved:

- Compensation Recovery Unit, (CRU)
- Disability Living Allowance 65+, (DLA65+)
- Employment and Support Allowance, (ESA)
- Social Fund, (SF).

More offices will be added to the annex as they approach their rollout date.

Annex B includes the addresses of those offices which have already transferred to the service from August 2013 to Spring 2015. Please use the "current MOU address" details shown in the annex.

There will be no postal changes for offices that are **not** shown within either Annex A, or Annex B, so please continue to use their current address.

In addition there is a new address for the **Independent Case Examiner** which is:

PO Box 209

Bootle

L20 7WA

Postal Diversions and Business Reply Envelopes (BREs)

All external partners, including Local Authorities, should ensure that they are using the appropriate BREs for those offices using the service. These can be obtained via the business as usual route way. The BRE process does not apply to the Compensation Recovery Unit, refer to Annex A for the new postal address.

Annex A – Office addresses for CRU, DLA65+, ESA and SF

Office Name	New MOU address
Compensation Recovery Unit	(From 18/01/2016) Compensation Recovery Unit Post Handling Site B Wolverhampton WV99 2FR
Disability Living Allowance 65+	(From 10/11/2015) Disability Living Allowance DLA65+ Mail Handling Site A Wolverhampton WV98 2AH
ESA Barnsley	(From 16/11/2015) ESA Barnsley Mail Handling Site A Wolverhampton WV98 2AJ
ESA Chippenham	(From 08/02/2016) ESA Chippenham Post Handling Site B Wolverhampton WV99 2FW
ESA Hull	(From 01/06/2015) ESA Hull Mail Handling Site A Wolverhampton WV98 2AG
ESA Llanelli	(From 14/12/2015) ESA Llanelli Post Handling Site B Wolverhampton WV99 2FL
ESA Merthyr Tydfil	(From 14/12/2015) ESA Merthyr Tydfil Post Handling Site B Wolverhampton WV99 2FN
ESA Oldham	(From 01/02/2016) ESA Oldham Post Handling Site B Wolverhampton WV99 2FU

Office Name	Previous MOU address	Current MOU address
Attendance Allowance Unit	Attendance Allowance Unit Warbreck House Warbreck Hill Blackpool FY2 0YE	Attendance Allowance Unit Mail Handling Site A Wolverhampton WV98 2AD
Aylesbury Jobcentre	Jobcentre Plus Aylesbury Sunley House Ascot Road WATFORD WD99 1AE	Aylesbury Jobcentre Post Handling Site B Wolverhampton WV99 1QP
Ayr Jobcentre	Jobcentre Plus Ayr Jobcentre Baird street GLASGOW G90 8AB	Ayr Jobcentre Mail Handling Site A Wolverhampton WV98 1BT
Balham Benefit Delivery Centre (for Funeral Payments see Annex A)	Jobcentre Plus Balham Benefit Centre Nine Elms Lane LONDON SW95 9AD	Balham Benefit Centre Mail Handling Site A Wolverhampton WV98 1HJ
Banbury Jobcentre	Jobcentre Plus Banbury Jobcentre Rowland Hill close SWINDON SN99 8AA	Banbury Jobcentre Post Handling Site B Wolverhampton WV99 1LS
Banff Jobcentre Plus	23-25 Castle Street Banff AB45 1DJ	Banff Jobcentre Mail Handling Site A Wolverhampton WV98 1ZF
Bangor Jobcentre	322 - 330 High Street Bangor Gwynedd LL57 1YA	Bangor Jobcentre Post Handling Site B Wolverhampton WV99 2DE
Bargoed Jobcentre	Charlestown House 44-46 High Street Bargoed CF81 8RD	Bargoed Jobcentre Post Handling Site B Wolverhampton WV99 2DG
Barking Jobcentre	Jobcentre Plus Barking Jobcentre Winsford Way CHELMSFORD CM98 1AA	Barking Jobcentre Post Handling Site B Wolverhampton WV99 1EF
Barnet Jobcentre	Jobcentre Plus Barnet Jobcentre Ascot Road WATFORD WD99 1AF	Barnet Jobcentre Post Handling Site B Wolverhampton WV99 1QQ
Barnsbury Jobcentre	Jobcentre Plus Barnsbury Jobcentre Nine Elms Lane LONDON SW95 9AG	Barnsbury Jobcentre Mail Handling Site A Wolverhampton WV98 1HL
Barnsley (CSA SPC)	Child Support Agency PO Box 205 SHEFFIELD S99 2AJ	Freepost RTGH-XTLT-LTYJ Child Support Agency 18 Mail Handling Site A Wolverhampton WV98 1GF

Office Name	Previous MOU address	Current MOU address
Basingstoke Jobcentre	Jobcentre Plus Basingstoke Jobcentre Rowland Hill Close SWINDON SN99 8AB	Basingstoke Jobcentre Post Handling Site B Wolverhampton WV99 1LT
Bath Jobcentre	Jobcentre Plus Bath Jobcentre Gloucester Road North BRISTOL BS80 8AD	Bath Jobcentre Post Handling Site B Wolverhampton WV99 1JE
Bathgate Benefit Centre	Jobcentre Plus Bathgate Benefit Centre Cultins Road EDINBURGH EH91 5BA	Bathgate Benefit Centre Mail Handling Site A Wolverhampton WV98 1AN
Bathgate Jobcentre	Jobcentre Plus Bathgate Jobcentre Cultins Road EDINBURGH EH91 5AB	Bathgate Jobcentre Mail Handling Site A Wolverhampton WV98 1AP
Batley Jobcentre	26 Wellington Street Batley West Yorkshire WF17 5HZ	Batley Jobcentre Mail Handling Site A Wolverhampton WV98 1WW
Beccles Jobcentre	1-5 Hungate Court Beccles Suffolk NR34 9TR	Beccles Jobcentre Post Handling Site B Wolverhampton WV99 1UF
Bedford Jobcentre	Jobcentre Plus Bedford Jobcentre Ascot Road WATFORD WD99 1AG	Bedford Jobcentre Post Handling Site B Wolverhampton WV99 1QR
Bedlington Jobcentre	Longridge House Front Street West Bedlington Northumberland NE22 5TL	Bedlington Jobcentre Mail Handling Site A Wolverhampton WV98 1WX
Bedworth Jobcentre	12 High Street Bedworth Warwickshire CV12 8NF	Bedworth Jobcentre Post Handling Site B Wolverhampton WV99 1UG
Beeston Jobcentre	Acacia House 3 Acacia Walk Beeston, Nottingham NG9 2LW	Beeston Jobcentre Post Handling Site B Wolverhampton WV99 1UH
Belfast CSAC	Child Support Agency Po Box 30 Newton Abbey Belfast BT58 1AF	Freepost RTGJ-LSZK- GAET Child Support Agency 6 Mail Handling Site A Wolverhampton WV98 1SH

February 2016

Office Name	Previous MOU address	Current MOU address
Birkenhead Brunswick House Jobcentre	Jobcentre Plus Birkenhead Jobcentre Jupiter Drive CHESTER CH70 8AA	Birkenhead Jobcentre Post Handling Site B Wolverhampton WV99 1GA
Birkenhead CSAC	Child Support Agency PO Box 31 CHESTER CH70 8DN	Freepost RTGJ-CERZ- LRSS Child Support Agency 5 Post Handling Site B Wolverhampton WV99 1GH
Birmingham Broad Street Jobcentre	Centennial House 100 Broad Street Birmingham West Midlands. B15 1AU	Birmingham Broad Street Jobcentre Post Handling Site B Wolverhampton WV99 1UN
Birmingham City Office/ Ladywood Jobcentre	Jobcentre Plus Birmingham City Jobcentre St. Stephens Street BIRMINGHAM B99 1AX	Birmingham City Jobcentre Post Handling Site B Wolverhampton WV99 1BX
Birmingham South West Jobcentre	1300 Bristol Road South, Birmingham, B31 2TQ	Birmingham South West Jobcentre Post Handling Site B Wolverhampton WV99 1UP
Bishop Auckland CSA	Child Support Agency PO BOX 20 Edinburgh EH91 5BD	Child Support Agency 3 Mail Handling Site A Wolverhampton WV98 1SG
Bishop Auckland Jobcentre	Jobcentre Plus Bishop Auckland Jobcentre Earlsway GATESHEAD NE92 1AB	Bishop Auckland Jobcentre Mail Handling Site A Wolverhampton WV98 1NF
Blackburn Jobcentre	Jobcentre Plus Blackburn Jobcentre Pittman Way PRESTON PR11 2AD	Blackburn Jobcentre Post Handling Site B Wolverhampton WV99 1RT
Blackburn Jobcentre (Cardwell Place) Contact Centre	Jobcentre Plus Blackburn Contact Centre Pittman Way PRESTON PR11 2AD	Blackburn Contact Centre Post Handling Site B Wolverhampton WV99 1RU
Blackpool Contact Centre (MTM)	Jobcentre Plus Marton Mere Contact Centre Pittman Way PRESTON PR11 2DL	Marton Mere Contact Centre Post Handling Site B Wolverhampton WV99 1SX
Blackpool North Queen Street Jobcentre	Jobcentre Plus Blackpool Jobcentre Pittman Way PRESTON PR11 2AF	Blackpool North Jobcentre Post Handling Site B Wolverhampton WV99 1RY

February 2016

Office Name	Previous MOU address	Current MOU address
Bromborough Jobcentre	1 Port Causeway Bromborough Wirral CH62 4TG	Bromborough Jobcentre Post Handling Site B Wolverhampton WV99 2AG
Bromley Jobcentre	Jobcentre Plus Bromley Jobcentre Beddington Farm Road CROYDON CR44 1AB	Bromley Jobcentre Post Handling Site B Wolverhampton WV99 1FA
Bromsgrove Jobcentre	Churchfields Bromsgrove Worcestershire B61 8DX	Bromsgrove Jobcentre Post Handling Site B Wolverhampton WV99 1US
Brownhills Jobcentre	107 High Street Brownhills Walsall WS8 6HL	Brownhills Jobcentre Post Handling Site B Wolverhampton WV99 1UT
Broxburn Jobcentre Plus	97-99 East Main Street Broxburn West Lothian EH52 5EE	Broxburn Jobcentre Mail Handling Site A Wolverhampton WV98 1ZJ
Buckie Jobcentre Plus	Shanks Lane Buckie AB56 1AF	Buckie Jobcentre Mail Handling Site A Wolverhampton WV98 1ZL
Bude Jobcentre	Jobcentre Plus Bude Jobcentre Breakwater Road PLYMOUTH PL95 8BR	Bude Jobcentre Mail Handling Site A Wolverhampton WV98 1PY
Bulwell Jobcentre	Sovereign House Bulwell High Road Bulwell Nottinghamshire NG6 8HX	Bulwell Jobcentre Post Handling Site B Wolverhampton WV99 1UU
Burnley Benefit Centre	Jobcentre Plus Burnley Benefit Centre Pittman Way PRESTON PR11 2AL	Burnley Benefit Centre Post Handling Site B Wolverhampton WV99 1SD
Burnley Pension Centre	The Pension Service PO BOX 12 PRESTON PR11 2AJ	The Pension Service 12 Post Handling Site B Wolverhampton WV99 1AP
Burton upon Trent Jobcentre	Jobcentre Plus Burton upon Trent Jobcentre Padge Road NOTTINGHAM NG80 8AA	Burton upon Trent Jobcentre Post Handling Site B Wolverhampton WV99 1HR
Bury Jobcentre	Silver Street Bury BL9 0DP	Bury Jobcentre Post Handling Site B Wolverhampton WV99 2AH

February 2016

Office Name	Previous MOU address	Current MOU address
Bury St Edmunds Benefit Centre	Jobcentre Plus Bury St Edmunds Benefit Centre Thorpe Road NORWICH NR99 1AD	Bury St Edmunds Benefit Centre Post Handling Site B Wolverhampton WV99 1NF
Bury St Edmunds Jobcentre	Jobcentre Plus Bury St. Edmunds Jobcentre Thorpe Road NORWICH NR99 1AH	Bury St. Edmunds Jobcentre Post Handling Site B Wolverhampton WV99 1NG
Buxton Jobcentre	Jobcentre Plus Buxton Jobcentre Pittman Way PRESTON PR11 2AN	Buxton Jobcentre Post Handling Site B Wolverhampton WV99 1SE
Caernarfon Jobcentre	Jobcentre Plus Caernarfon Jobcentre Jupiter Drive CHESTER CH70 8AD	Caernarfon Jobcentre Post Handling Site B Wolverhampton WV99 1GL
Caerphilly Benefit Centre	Jobcentre Plus Caerphilly Benefit Centre Penarth Road CARDIFF CF91 5AE	Caerphilly Benefit Centre Post Handling Site B Wolverhampton WV99 1BJ
Caerphilly Jobcentre	Castle Street Caerphilly CF83 1UA	Caerphilly Jobcentre Post Handling Site B Wolverhampton WV99 2DN
Caldicot Jobcentre	66 Newport Rd Caldicot Monmouthshire NP26 4BR	Caldicot Jobcentre Post Handling Site B Wolverhampton WV99 2DP
Camberley Jobcentre	Jobcentre Plus Camberley JC Beddington Farm Rd Croyden CR44 1AY	Camberley Jobcentre Post Handling Site B Wolverhampton WV99 1FB
Cambridge Joncentre	Jobcentre Plus Cambridge Jobcentre Papyrus Road PETERBOROUGH PE99 1AD	Cambridge Jobcentre Post Handling Site B Wolverhampton WV99 1NR
Cambuslang Jobcentre Plus	Lower Ground Floor Cambuslang Gate 27 Main Street Cambuslang Glasgow G72 7HB	Cambuslang Jobcentre Mail Handling Site A Wolverhampton WV98 1ZN
Campbeltown Jobcentre	Jobcentre Plus Campbeltown Jobcentre Baird Street GLASGOW G90 8AE	Campbeltown Jobcentre Mail Handling Site A Wolverhampton WV98 1BW

February 2016

Office Name	Previous MOU address	Current MOU address
Canning Town Jobcentre	Jobcentre Plus Canning Town Jobcentre Nine Elms Lane LONDON SW95 9AL	Canning Town Jobcentre Mail Handling Site A Wolverhampton WV98 1HP
Cannock Jobcentre	Jobcentre Plus Cannock Jobcentre St. Stephens Street BIRMINGHAM B99 1DY	Cannock Jobcentre Post Handling Site B Wolverhampton WV99 1BR
Canterbury Benefit Centre	Jobcentre Plus Canterbury Benefit Centre Sandling Road MAIDSTONE ME99 2AD	Canterbury Benefit Centre Post Handling Site B Wolverhampton WV99 1JY
Canterbury Jobcentre	Northgate House 115- 120 Northgate Canterbury CT1 1EZ	Canterbury Jobcentre Mail Handling Site A Wolverhampton WV98 1UR
Canvey Island Jobcentre	140 Furtherwick Road Canvey Island Essex SS8 7AL	Canvey Island Jobcentre Mail Handling Site A Wolverhampton WV98 1US
Cardiff Alexandra House Jobcentre	Cardiff West Job centre, Penarth Road, Cardiff CS91 5AH	Cardiff West Jobcentre Post Handling Site B Wolverhampton WV99 1BD
Cardiff Charles Street Jobcentre	64 Charles Street Cardiff Glamorgan CF10 2GS	Cardiff Charles Street Jobcentre Post Handling Site B Wolverhampton WV99 2DQ
Cardiff SPC	Child Support Agency PO BOX 37 CARDIFF CF91 5AU	FREEPOST RTGL-YSGU- ZRUY Child Support Agency 11 Post Handling Site B Wolverhampton WV99 1BL
Cardigan Jobcentre	Crown Buildings Napier Street Cardigan Ceredigion SA43 1EF	Cardigan Jobcentre Post Handling Site B Wolverhampton WV99 2DR
Carer's Allowance Unit	Carer's Allowance Unit Palatine House Lancaster Road Preston PR1 1HB	Carer's Allowance Unit Mail Handling Site A Wolverhampton WV98 2AB
Carlisle Jobcentre	Jobcentre Plus Carlisle Jobcentre Junction Street CARLISLE CA99 1AE	Carlisle Jobcentre Mail Handling Site A Wolverhampton WV98 1DU
Carmarthen Jobcentre	John Street Carmarthen Carmarthenshire SA31 1QT	Carmarthen Jobcentre Post Handling Site B Wolverhampton WV99 2DS

February 2016

Office Name	Previous MOU address	Current MOU address
Lowestoft Jobcentre & Contact Centre	Jobcentre Plus Lowestoft Jobcentre Thorpe Road NORWICH NR99 1AT	Lowestoft Jobcentre Post Handling Site B Wolverhampton WV99 1NH
Luton Jobcentre	Jobcentre Plus Luton Jobcentre Ascot Road WATFORD WD99 1BA	Luton Jobcentre Post Handling Site B Wolverhampton WV99 1QN
Lymington Jobcentre	Cannon Court High St Lymington Hampshire SO41 9AQ	Lymington Jobcentre Mail Handling Site A Wolverhampton WV98 1TY
Macclesfield Jobcentre	Jobcentre Plus Macclesfield Jobcentre Pittman Way PRESTON PR11 2AY	Macclesfield Jobcentre Post Handling Site B Wolverhampton WV99 1SR
Machynlleth Jobcentre	43-45 Maengwyn Street Machynlleth Powys SY20 8EB	Machynlleth Jobcentre Post Handling Site B Wolverhampton WV99 2EE
Madeley Jobcentre	Jobcentre plus Madeley Jobcentre Castle Foregate Shrewsbury SY99 8AJ	Madeley Jobcentre Post Handling Site B Wolverhampton WV99 1HB
Maesteg Jobcentre	12-16 Commercial Street Maesteg Bridgend CF34 9DF	Maesteg Jobcentre Post Handling Site B Wolverhampton WV99 2EF
Maidenhead Jobcentre	3 Park Street Maidenhead Berkshire SL6 1SP	Maidenhead Jobcentre Mail Handling Site A Wolverhampton WV98 1TZ
Maidstone Jobcentre	Jobcentre Plus Maidstone Jobcentre Sandling Road MAIDSTONE ME99 2AJ	Maidstone Jobcentre Post Handling Site B Wolverhampton WV99 1LF
Makerfield Contact Centre	Jobcentre Plus Makerfield BDC Pittman Way PRESTON PR11 2AZ	Makerfield Contact Centre Post Handling Site B Wolverhampton WV99 1RS
Makerfield Contact Centre	Jobcentre Plus Makerfield BDC Pittman Way PRESTON PR11 2AZ	Makerfield Contact Centre Post Handling Site B Wolverhampton WV99 1RS

Office Name	Previous MOU address	Current MOU address
Northampton Jobcentre	Jobcentre Plus Northampton Jobcentre St. Stephens Street BIRMINGHAM B99 1BU	Northampton Jobcentre Post Handling Site B Wolverhampton WV99 1DS
Northumberland, Tyne and Wear District Office	Northumberland, Tyne and Wear District Office, Earlsway, Gateshead, NE92 1AZ	Northumberland, Tyne and Wear District Office Mail Handling Site A Wolverhampton WV98 1NU
Northwich Jobcentre	17-21 London Road Northwich CW9 5JQ	Northwich Jobcentre Post Handling Site B Wolverhampton WV99 2BL
Norwich Contact Centre	Jobcentre Plus Norwich BDC Thorpe Road NORWICH NR99 1AB	Norwich Benefit Centre Post Handling Site B Wolverhampton WV99 1NN
Norwich Contact Centre	Baltic House Mountergate Norwich NR1 1QB	Norwich Contact Centre Post Handling Site B Wolverhampton WV99 1XY
Norwich Kiln House Jobcentre	Jobcentre Plus Norwich Jobcentre Thorpe Road NORWICH NR99 1AW	Norwich Jobcentre Post Handling Site B Wolverhampton WV99 1NP
Nottingham Benefit Centre	Jobcentre Plus Nottingham Benefit Centre Padge Road NOTTINGHAM NG80 8AT	Nottingham Benefit Centre Post Handling Site B Wolverhampton WV99 1HX
Nottingham Parliament Street Jobcentre	Jobcentre Plus Nottingham Parliament Street Jobcentre Padge Road NOTTINGHAM NG80 8AG	Nottingham Parliament Street Jobcentre Post Handling Site B Wolverhampton WV99 1HY
Nottingham Station Street Jobcentre	Jobcentre Plus Nottingham Station St Jobcentre Padge Road NOTTINGHAM NG80 8AW	Nottingham Station St Jobcentre Post Handling Site B Wolverhampton WV99 1HZ
Nottingham Watercourt	Child Support Agency PO Box 10031 NOTTINGHAM NG80 8BB	Freepost RTGH-HGCB-GZEX Child Support Agency 17 Post Handling Site B Wolverhampton WV99 1JA
Nottingham Hyson Green NINO Centre	124-126 Radford Road Hyson Green Nottingham NG7 5FW	Nottingham Hyson Green NINO Centre Post Handling Site B Wolverhampton WV99 1XZ